



Frank,

As you, Coverings 2016 has just completed their move out. This is a show which consists of granite, marble, precious stone and numerous numbers of manufactured surface coverings from around the world.

This show brought in approximately 12 million pounds of freight. Unlike other shows, this show trashes at least 50% of what is displayed for attendees.

During the months of preparation our teams met and discussed what can be expected for trash during the set up and break down of this show. During this time, you can't account for the unexpected. For example, during move in we experienced an unexpected amount of trash the night before the show opened. Then on move out, a front end loader broke down which extended the move out time. At no point was there ever a glitch or complaint from your team.

Let me begin by personally thanking your team for doing an "excellent job" during Coverings 2016. Beginning with Jan and Naty in dispatch. Also PJ helping with all the preparation. Thanks to all your drivers, who are some of the most dedicated and professional individuals.

Lastly, as the owner of a family business, you spent an unexpected and most appreciated amount of time seeing this process through to the end.

Thank you!

Thanks for your hard work, dedication and partnership.

Dominick Gironda